Doreen Fox, Information-Records Management Consultant

Doreen been employed for almost 28 years, the last 13 years she has worked in the Information-Records Management Department within the Law Department of Pinnacle West Capital Corporation. She is responsible for the development, coordination and promoting the Company's information-records management program, policies and procedures. She controls and directs the effective and appropriate management of the entire lifecycle of all paper and electronic records in adherence to the records retention schedule and oversees compliance from a legal, regulatory and business perspective. Doreen also she provides guidance, direction and support to the business units' records managers and records coordinators assigned throughout the enterprise.

Prior to joining the Information-Records Management Department, she spent 15 years working for APS, a subsidiary of Pinnacle West Capital in the Customer Service organization, holding a number of front line and managerial positions

Doreen has been active in the Arizona Chapter of ARMA since 2001, holding the position of Chapter Secretary, Chapter President and currently the Past President. In addition, she has served as Region Coordinator for the Pacific Region 2008 through 2012. Doreen reached out to ARMA 13 years ago for the networking opportunity with other record professionals.

If Doreen had to select one area she is very much interested in, it would be the advancement of technology in records management as it relates to e-discovery and litigation. When not working, Doreen enjoys traveling, especially cruising, gardening, motorcycle riding, and of course spending time with her family, especially her identical twin grand girls.