

# Homeowner Advocacy Training and CLE

## Schedule for the Day

Friday, July 26, 2013  
 Sandra Day O'Connor College of Law  
 Great Hall  
 8 a.m. – 4 p.m.

Time	Session Description and Presenters
8:00 a.m.	<b><i>Check-In – Continental Breakfast</i></b>
8:45 a.m.	<b><i>Introduction to the Day</i></b>
9:00 a.m.	<b><i>Update from Arizona's Representative to National Mortgage Settlement Monitoring Executive Committee</i></b> - Jeremy Shorbe, Assistant Attorney General – Office of the Arizona Attorney General
9:30 a.m.	<b><i>Update on Arizona's Hardest Hit Fund</i></b> - Reginald H. Givens, Arizona Department of Housing
10:00 a.m.	Break
10:15 a.m.	<b><i>Morning Session – Best Practices: Housing Counselors share best practices in serving clients</i></b> – Counseling homeowners post-foreclosure – what do you do for them? – Lender errors on modifications and how to get them corrected. – How to identify a predatory loan and what steps do you take to help client out of that loan?  <b>Presenters:</b> - Yvette Uriondo, Senior Homeownership Counselor – NHS of Phoenix - Frances Salcido, Housing Program Manager – Old Pueblo Community Services - Sherri Tate, Housing Counselor, Western Arizona Council of Governments
11:45 a.m.	Break



Time	Session Description and Presenters
12:15 p.m.	<p><b>Lunch Session: <i>Consumer Financial Protection Bureau</i> –</b></p> <ul style="list-style-type: none"> <li>– What is the Consumer Financial Protection Bureau</li> <li>– Overview of Mortgage Servicing Rules, Ability to Pay</li> <li>– How to use the CFPB Complaint System</li> </ul> <p><b>Presenters:</b></p> <ul style="list-style-type: none"> <li>– Whitney Patross</li> <li>– Lisa Lauroesch</li> </ul>
1:30 p.m.	<p><b>Break</b></p>
1:45 p.m.	<p><b><i>Afternoon Session One – Addressing Common problems that arise during modification process</i></b></p> <ul style="list-style-type: none"> <li>– Steps to continue modification process after homeowner passes away.</li> <li>– What if loan is transferred to new servicer during modification process?</li> <li>– What if documents appear to be altered or false?</li> </ul> <p><b>Presenters:</b></p> <ul style="list-style-type: none"> <li>– Daniel Thompson – Short Sale Manager – Desert Schools Federal Credit Union</li> <li>– Brenda Lopez, Mortgage Help Center Manager – NHS of Phoenix</li> <li>– Beth Findsen, Attorney – Scottsdale</li> </ul>
3:00 p.m.	<p><b>Break</b></p>
3:15 p.m.	<p><b><i>Afternoon Session Two – Foreclosure and Legal Claims that Arise from Foreclosure Process</i></b></p> <ul style="list-style-type: none"> <li>– Overview of Foreclosure Process</li> <li>– Claims against trustees, servicers and lenders</li> <li>– HOAs and junior liens</li> </ul> <p><b>Presenters</b></p> <ul style="list-style-type: none"> <li>– Bob Dauber – ASU Homeowner Advocacy Unit</li> <li>– Monique Wilhite – ASU Homeowner Advocacy Unit</li> <li>– Daniel McCauley, Attorney</li> </ul>
4:30 p.m.	<p><b>End of Day</b></p>